

**Courtney's Corner
Terms and Conditions of
Sales and Website Use**

Effective Date

These Terms & Conditions were last updated on 6/7/2010 and are effective as of 6/8/2010.

Contact Information

Email: CustomerService@CourtneysCorner.net

Instant messaging is available through our website at <http://courtneyscorneronline.com> whenever an operator is available.

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Introduction

Welcome to the official *Courtney's Corner* website, located at <http://courtneyscorneronline.com>. We hope that you enjoy your shopping experience with us and that you will return to our store with your future gift-giving needs. We want to make every reasonable effort to meet your expectations, and in keeping with this desire, we have published our policies below for your convenience and information. We highly recommend that you read this document before placing an order with *Courtney's Corner*.

Definitions

Hereafter, the terms '*Courtney's Corner*' or 'us' or 'we' refers to the owner of this website, located at <http://courtneyscorneronline.com>.

The terms 'you' or 'customer(s)' refers to the user or viewer of our website and/or any person making a purchase from *Courtney's Corner*.

Agreement and Waiver

The content of the pages of this website is for your general information and use only, and it is subject to change without notice. Due to the dynamic nature of both the Internet and *Courtney's Corner*, you have no reasonable expectation that anything on this website will remain in its present condition for any length of time. *Courtney's Corner* may update, revise, supplement, modify or amend these Terms & Conditions, our products and prices, and any aspect of our website, at any time, with or without prior notification. Any updates shall be effective

immediately upon posting on our website. By continuing to use this website, you agree that you will be bound by these Terms & Conditions, however and whenever they are updated, whether or not you have received prior notification of changes, and whether or not you have used or continue to use this website after the changes have been made.

Your use of this website does not entitle you to continue to use this website. Your use of this website is at the sole discretion of Courtney's Corner, which may deny you further use of this website at any time and for any reason, with or without cause. Unauthorized use of this website may give rise to a claim for damages and/or be a criminal offence.

If you continue to browse and use this website, or if you place an order with Courtney's Corner, you are agreeing to comply with and be bound by the following Terms and Conditions of Sale and Website Use, hereafter referred to as our 'Terms & Conditions,' which govern our entire relationship with you in regard to this website and any purchases you make from Courtney's Corner. Again, your continued use of our website and/or purchase of our products constitutes an agreement to comply with our Terms & Conditions, **WHETHER OR NOT YOU HAVE READ THEM IN ADVANCE.**

Our official policy is that we will not make exceptions to these Terms & Conditions, which is intended to constitute our complete agreement with you. However, in the event that Courtney's Corner chooses to make any exception to one or more of our policies in extenuating circumstances, such an exception does not constitute a waiver of these Terms & Conditions, nor does it provide any guarantee that a similar exception will be made under

similar conditions in the future. Failure to make an exception similar to an exception made in the past does not constitute a waiver of any agreement. Such exceptions are to be made at the discretion of Courtney's Corner management on a case-by-case basis, and we are not bound to make any exceptions to any provision of these Terms & Conditions. Courtney's Corner reserves the right to allow all managers to overrule the agreements made between our customers and any employee under the authority of said managers in the event that an employee has made an unauthorized exception to these Terms & Conditions.

The failure by either party to enforce at any time any of the provisions of this Agreement, to exercise any election or option provided herein, or to require at any time the performance of the other of any of the provisions herein will not in any way be construed as a waiver of such provisions.

Disclaimers and Legal Notices

By continuing to use this website, you expressly understand and agree to all disclaimers and legal notices contained herein. You agree that the terms of this section shall apply to all content, merchandise, and services available through this website including, but not limited to, merchandise and services available through this website and/or ordered as a result of interactions with this website. You agree and acknowledge by your purchase and use of our products that your use of our products and any reliance upon them is at your own risk. You hereby waive all other remedies, warranties, guarantees, or liabilities, express or implied, whether or not occasioned by the negligence of Courtney's Corner. If you are dissatisfied with Courtney's Corner and its products; this website, or any of the information contained herein; or these Terms & Conditions, your sole and exclusive alternative, right and remedy is to discontinue your use of this website. Courtney's Corner will not entertain any communications constituting customer disputes over these Terms & Conditions, and your continued use of this website and our products constitutes an agreement that you will not file or join in any lawsuit against Courtney's Corner arising from any dispute over this website or our products.

Jurisdiction

COURTNEY'S CORNER IS LOCATED WITHIN THE STATE OF MISSOURI AND ONLY WITHIN THE STATE OF MISSOURI. ANY PURCHASE MADE FROM COURTNEY'S CORNER IS CONSIDERED AS A PURCHASE MADE WITHIN THE STATE OF MISSOURI, AND COURTNEY'S CORNER THEREFORE SUBMITS TO, AND ONLY TO, THE JURISDICTION OF THE LAWS

APPLICABLE TO THE STATE OF MISSOURI.

Any limitations of liability contained herein are void if prohibited by the sovereign, federal laws of the United States of America and/or the laws of the State of Missouri.

This contract is fully performable in Missouri. Your use of this website and any dispute arising out of such use of the website is subject to the laws of the United States of America and of the State of Missouri. This Agreement, the entire relationship between you and Courtney's Corner, and any litigation or other legal proceeding between you and Courtney's Corner shall be governed by and construed in accordance with the laws of the State of Missouri. By accessing this website, you agree that the laws of the State of Missouri, without giving effect to its choice of laws and principles thereof, will apply to all matters relating to the use of this website (whether grounded in tort, contract, statute, law, or equity). You also submit to the personal jurisdiction of Missouri and the venue of the state and federal Courts of Missouri. Any litigation arising between the parties hereto shall be brought only in the state or federal courts having subject matter jurisdiction in Platte County, Missouri. You hereby irrevocably and unconditionally consent to the jurisdiction of any such court and hereby irrevocably and unconditionally waive any defense of an inconvenient forum to the maintenance of any action or proceeding in any such court, any right of jurisdiction on account of the place of residence or domicile of any party thereto, and any objection to venue with respect to any such action or proceeding.

Accuracy and Availability

There is no warranty that information provided hereunder, the efforts of Courtney's Corner, or this website will fulfill any of your particular purposes or needs. Courtney's Corner assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorized access to, or alteration of, this website or any user communications. No information, whether oral or written, obtained by you from Courtney's Corner or through this site shall create any warranty. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.

The information contained in this website is provided by Courtney's Corner for general information purposes only. Your use of this website and any reliance you place on such information is therefore strictly at your sole risk. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law. This website is provided on an "as is" and "as available" basis. Every effort is made to keep the website up and running smoothly. However, Courtney's Corner takes no responsibility for, and will not be liable for, the website being temporarily unavailable due to technical issues beyond our control.

While we endeavor to keep the information up to date and correct, we and any third parties associated with this website expressly disclaim representations or warranties of any kind, express or implied, including, but not limited to, the implied

warranties of the suitability or fitness for a particular purpose, completeness, timeliness, correctness, accuracy, reliability, merchantability, non-infringement, quality, performance, non-interference, security or availability with respect to the website or the information, products, services, or related graphics contained on the website or files downloaded from this website for any purpose, whether caused by Courtney's Corner, by the users of this website, or by any of the equipment or programming associated with or utilized in this website.

In no event will we be liable for any loss or damage including without limitation, direct, indirect, general, special, compensatory, consequential, or incidental loss or damage, or any loss or damage whatsoever arising from loss of data or profits arising out of, related to, or in connection with the use of this website. Any material downloaded from or otherwise obtained through this website is at your own discretion and risk and you will be solely responsible for any damage to your computer system or loss of data that results from the download of any such material.

Product Warning Labels

You are hereby advised to follow all instructions and heed all warnings (which may be expressed following the words 'caution,' 'warning,' 'danger,' or 'choking hazard') accompanying any products associated with Courtney's Corner and this website. Some of the products sold on this website, including those with small parts or otherwise presenting a choking hazard, are not suitable for children and should be kept out of reach of children. Failure of Courtney's Corner to include warnings on products that are obviously a potential hazard for children does not constitute a

waiver of responsibility on the part of the customer. YOU ARE HEREBY INFORMED THAT ALL ITEMS CONTAINING SMALL PARTS AND/OR SHARP EDGES, AND ALL ITEMS THAT CAN BE BROKEN, EASILY OR OTHERWISE, INTO PIECES WHICH HAVE SHARP EDGES OR WILL FIT INSIDE THE MOUTH, CAN AND SHOULD BE CONSIDERED A SAFETY OR CHOKING HAZARD AND SHOULD BE KEPT OUT OF THE REACH OF CHILDREN.

Trademarks and Intellectual Property

Courtney's Corner, the Courtney's Corner logo, CourtneysCornerOnline.com, and other trademarks and logos are owned or licensed by Courtney's Corner, our vendors, or companies we have partnered with in the production of our website and/or the processing of our orders, including, but not limited to, Yola, Comm100, eMart, SitePal, Twitter, Facebook, Bravenet, PayPal, and Checkout. You agree not to copy, display or otherwise use any of these trademarks or other marks without the prior written permission of their respective owners, as trademarks, copyright, and/or intellectual property rights protect them.

This website, located at <http://courtneyscorneronline.com> contains material (including, but not limited to, the website design, look, appearance, layout, graphics, merchandise, product names, and documents) which is owned by or licensed to Courtney's Corner, Yola, Comm100, eMart, SitePal, Twitter, Facebook, Bravenet, PayPal, or Checkout and is protected under copyright or intellectual property rights. Reproduction is prohibited without permission from the owners of said material.

The arrangement and compilation of all content on this website are the exclusive property of Courtney's Corner. You may not utilize this website design, layout, page headers, custom graphics, button icons, scripts and other elements. You may not frame or utilize framing techniques to enclose any portion of this website (including any image found on this website, any trademark, logo, or other proprietary information or any text or the layout/design of any page or form contained on this Site) without prior express written consent from Courtney's Corner.

Any redistribution or reproduction of part or all of the contents of this website, in any form, is prohibited except as follows: Printing or downloading to a local hard disk extracts for your personal and non-commercial use, and copying the content to individual third parties for their personal use, but only with acknowledgements given to Courtney's Corner and/or <http://courtneyscorneronline.com> as the original source of the material.

All other distribution, reproduction, or commercial exploitation of this website and its content without the express written permission of Courtney's Corner is strictly prohibited. You may not transmit it or store it in any other website or other form of electronic retrieval system.

External Links

We may include hypertext links from our website to third party websites which are not under the control of Courtney's Corner. These links are provided for your convenience and to provide further information. We have no control over or responsibility for the nature, content, performance, and availability of the websites of other providers, even if a link has been provided from this website. Accordingly, Courtney's Corner cannot make a representation concerning the content of these sites to you. The inclusion of any external links is not intended to reflect their importance and does not necessarily imply a recommendation or endorsement of the views expressed or the products and/or services offered within those websites or the organizations sponsoring those websites. If you decide to access linked third party websites, you do so at your own risk. You are strongly advised to read the Terms & Conditions and Privacy Statements on any third party sites you link to from this website, and on all websites you visit on the Internet.

You may not create a link to this website from another commercial website or document without prior written consent from Courtney's Corner. You may create a link on a noncommercial website or document without prior written consent from Courtney's Corner, but you may not make any claim of affiliation with Courtney's Corner, nor may you claim that we have endorsed any website on which your links are posted. You may not claim the content contained within this website as your own or as belonging to anyone not affiliated with Courtney's Corner. Courtney's Corner shall not be held liable for any representations on third party websites in relation to the information provided by Courtney's Corner, in this website or otherwise.

Privacy Policy

Courtney's Corner is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

Courtney's Corner reserves the right to change this policy at any time by updating this page, with or without notification to our customers. You should revisit and review this page from time to time to ensure that you are in agreement with any changes that may have been made.

What We Collect

Anytime you make a purchase online from Courtney's Corner, you will be asked to provide us with your billing and shipping information so that we can process your order. From time to time, we may also conduct customer surveys in order to improve the products and services we offer. We will continue to maintain this information unless you request that we delete it. However, deleting this information may cause problems in the future should you choose to return merchandise to Courtney's Corner. For more information, please review our return policy.

We may collect the following information:

- * Full name, and company name and tax number where applicable
- * Contact information including billing address, shipping address, email address, and telephone number.

- * Demographic information such as postcode, preferences and interests
- * Other information relevant to customer surveys and/or offers
- * IP address, for the purpose of tracking site traffic and in order to ban any user who violates the agreement set forth in these Terms & Conditions.
- * Any other information necessary to complete orders and provide excellent customer service.

What We Do With The Information We Gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- * Internal record keeping.
- * Improvement of our products and services.
- * Order confirmation.
- * Billing and shipping.
- * Resolution of problems arising in connection with your order.
- * Identity confirmation in the interest of preventing identity theft and fraud.

Any financial information gathered during a transaction, such as your credit card number or PayPal account access information, is only used for the purpose of billing you for that transaction and is not stored in our database.

We are committed to ensuring that your information is secure. Personal information will be collected and shared internally and on a need-to-know basis. We will not share your personal

information with third parties. You may change or request details concerning the personal information we hold on you by contacting us.

How We Use Cookies

We use traffic log cookies to identify which pages are being used. This helps us analyze data about webpage traffic and improve our website in order to tailor it to customer needs. It will also alert us to returning customers if those customers have previously used our Live Chat feature. We only use this information for demographic/statistical analysis and customer service purposes.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer.

Policy Regarding Children

Courtney's Corner will not knowingly collect personal information on children under the age of 13. We ask that you do not provide us with any personal information on children under the age of 13. We understand that you may wish to ship your purchase to someone under the age of 13 and will therefore choose to provide us with a child's personal information without our knowledge and without the intent of exploiting the child. For this reason, Courtney's Corner maintains a policy of deleting the shipping address from our system after the order has been shipped if the

shipping address differs from the billing address. Children under the age of 13 should not use our website. Children between the ages of 13 and 17 should do so only under adult supervision. Parents should not give their credit card to their offspring, of any age, for the purpose of purchasing from Courtney's Corner or from any other company, as this constitutes credit card fraud and could lead to criminal charges should the appropriate authorities become aware of this activity.

Payment Policy

Pricing

All prices listed on the Courtney's Corner website are in United States Dollars. Such prices include taxes but NOT shipping and handling costs, or the cost(s) of optional services (including, but not limited to, gift wrapping and customization fees), when applicable. Unless there is an obvious error in arithmetic or on our website or clear evidence that we have misquoted your order, the amount due entered on your invoice is not disputable. Price markdowns will not be given in the event that the price listed for an item at Etsy differs from the price listed for a similar item at <http://courtneyscorneronline.com>.

COURTNEY'S CORNER WILL NOT ISSUE REFUNDS IF PRICES DECREASE AFTER YOU HAVE COMPLETED A PURCHASE, NOR WILL WE MATCH PRICES OF PREVIOUS SALES AFTER THAT SALE HAS EXPIRED. THE PRICES LISTED IN THE CATALOG AT THE TIME YOU PLACE YOUR ORDER ARE THE PRICES YOU WILL BE CHARGED, AND YOUR COMPLETION OF THE ORDER CONSTITUTES A BINDING AGREEMENT TO PAY THOSE PRICES. However, we reserve the right to refund a portion of the purchase price, at OUR discretion, if an error is discovered. If you believe such an error has been made, contact Courtney's Corner.

Sales Tax

All orders are subject to a 7.975% Missouri Sales Tax, which has already been calculated into the catalog-listed price of each item. Gift certificates are not taxed; the gift certificate recipient will

be charged applicable sales taxes when merchandise is purchased on the Courtney's Corner website and the gift certificate is used as tender through the customer's PayPal account.

Courtney's Corner does not participate in the Missouri Tax-Free Holiday occurring annually during the "back-to-school" season, which is a right we are allowed by law and which we choose to exercise due to the fact that reprogramming our computer system for the event is too costly and time consuming. However, we may (but make no guarantee that we will) offer special pricing during this same time period.

PayPal and Credit Cards

You may use a credit card to make purchases through our website whether or not you have a PayPal Account. Courtney's Corner will not knowingly accept a credit card from anyone other than the authorized user(s) of that card. If you do not have a copy of the card with your name on it, you are not an authorized user and you are not permitted, under applicable laws and the policies of the credit card issuer, to make purchases using that card in person, over the telephone, or on the Internet. Using a credit card for which you are not the authorized user constitutes fraud, even if you have verbal or written permission from the authorized user to use that card. Courtney's Corner reserves the right to cancel and refund any orders which we have reason to believe are the result of fraudulent credit card use. PayPal has procedures in place to ensure the security of their customers, and they will inform us immediately if they have reason to believe that an account has been used fraudulently.

Money Orders

You may choose to pay with a money order if you do not want to submit your credit card information online. Please send all money orders to:

Courtney Morgan
7350 N Shannon Ave
Kansas City, MO 64152

Purchases made with money orders will not be shipped until the money order is received.

Gift Certificates

Courtney's Corner offers electronic gift certificates through our website which may only be used on our website. Gift certificates may be issued for promotional purposes or as a refund in the case of returned merchandise that was originally purchased with a gift certificate.

You may purchase gift certificates of any value you choose. If you do not provide an email address for the recipient of your gift certificate, you will need to print the confirmation page or write down the gift certificate code so that the gift certificate can be redeemed. COURTNEY'S CORNER IS NOT RESPONSIBLE FOR LOST GIFT CERTIFICATE NUMBERS. WE ARE UNABLE TO MATCH THE GIFT CERTIFICATES IN OUR SYSTEM WITH CUSTOMERS WHO DID NOT PROVIDE A RECIPIENT EMAIL ADDRESS.

It is not necessary to use the entire gift certificate on one

order, and you may spend more than the value of your gift certificate on a single order and pay the difference.

Gift certificates are issued, managed, and processed through eMart Shops and are subject to the Terms & Conditions of eMart Shops. Gift certificates are nonrefundable.

Custom Orders

All Courtney's Corner branded merchandise can be personalized unless otherwise stated. We can alter the size, color, and (to a certain degree and within reason) design to suit your personal tastes.

To place a custom order, contact us by email or instant message. You may also place an order through our Etsy shop if you have an Etsy account. The Courtney's Corner Etsy shop is located at <http://www.etsy.com/shop/CGMorgan>. Additional charges may apply, but you will not be charged (and, consequently, your order will not be processed) until you have agreed to pay all applicable charges. YOU WILL BE ASKED TO APPROVE A PICTURE OF YOUR CUSTOMIZED ITEM(S) BEFORE AN INVOICE IS ISSUED. CUSTOM ORDERS WILL NOT BE SHIPPED UNTIL PAYMENT HAS BEEN RECEIVED.

Please note: custom orders will take longer to process than catalog orders, so we recommend you place these orders 10-12 weeks in advance of the ideal date of arrival.

Shipping

All purchases are shipped through the United States Postal Service (USPS). You must pay applicable shipping and handling fees for any order placed through the Courtney's Corner website. If and only if, at the time we fill your order, we discover that the shipping cost was severely over-estimated, we will issue you a partial refund at our discretion. We will not, however, entertain customer disputes regarding shipping costs, as your order through our website cannot be completed unless the quoted shipping costs are paid.

Courtney's Corner makes every effort to fill and ship orders in a timely manner. We give priority to orders that were received on the earliest date, unless some items are on back order and therefore cause a delay in the shipping of specific orders. If there is a problem with the processing or shipping of your order, you will be informed. However, Courtney's Corner does not take responsibility for delays caused after the shipment has left our facility. That burden rests on the USPS, which is clearly beyond the domain and control of Courtney's Corner. Refunds will not be issued for items that arrive later than expected, and Courtney's Corner will not guarantee the arrival of a shipment by any given date, especially around the holidays. Although we usually say that your order will be shipped in two to three weeks, we recommend you place your order at least six weeks in advance of the deadline by which you would like the shipment to arrive.

Order Confirmation

After you place an order through our online store, Courtney's Corner will send you an email, within one business day, stating that your order has been received. We will send you a similar email after your order has been shipped. If you are purchasing a gift for someone else and would like us to inform the recipient on your behalf, contact us with the order number included in your order confirmation email with the email address of the gift recipient, and we will email a gift receipt and shipping confirmation to the appropriate party within the next business day. We will also accept the order slip included in the package as a gift receipt.

Return Policy

Courtney's Corner offers the following policy for the convenience and satisfaction of our customers. We highly recommend that you read this policy before you make a purchase or before you attempt to return merchandise to Courtney's Corner.

We ONLY accept returns with proof of purchase. No exceptions will be made to this policy. Our computer system will not allow us to process a return unless we can verify the exact time and invoice number of the original purchase. If you purchased the item yourself, you must have a receipt. You may return an item for someone else only if you have a receipt and we have their contact information on file, and the refund will only be issued to the person who paid for that item, either by a refund to the account they used to purchase the item or in the form of a gift certificate mailed to the address in our records. If the item in question was a gift, you must have a gift receipt in order to return the item. You will not be able to receive a refund for an item you received as a gift because the account originally used to make that purchase does not belong to you. We will, however, issue a gift certificate for the value of the product and mail or email it to an address you provide.

All returns must be initiated within 40 days of the original purchase date. We cannot accept a return if we did not know the shipment was en route. In order to receive a refund for your returned merchandise, you **MUST** contact Courtney's Corner within 40 days of the original purchase date and state your desire to return your purchase. You must also receive confirmation that we are ready to receive your shipment **BEFORE** you send it. If we confirm your return, we must receive your shipment within 60

days of the original purchase date to issue a refund through PayPal to your account or 90 days to issue a store credit in the form of a gift certificate. We prefer that you do not send items that were purchased on multiple invoices in the same shipment.

All return shipping costs must be paid by the customer. If it is established upon receipt of the shipment that a returned Courtney's Corner branded product was flawed due to a mistake made during manufacture, shipping costs may be refunded at the discretion of Courtney's Corner.

All refunds will be issued in the same form of payment in which they were received. Purchases made with gift certificates will be refunded with gift certificates, and purchases made with money orders will be refunded with money orders. Cash and check refunds cannot be issued because Courtney's Corner does not currently have a means to accept cash or check payments. Credit cards are processed through PayPal, and all refunds will therefore be handled through the PayPal account that was used to purchase the merchandise. We cannot issue refunds to a different PayPal account than that which was used to make the purchase. We cannot issue refunds to a PayPal account that no longer exists, so we advise you to not cancel your account or alter your credit card information on your PayPal account for 40 days following the date of your purchase from Courtney's Corner. Gift certificates cannot be refunded, and custom-made items cannot be returned. All return shipping charges are at the expense of the customer.

COURTNEY'S CORNER WILL NOT ISSUE REFUNDS IF PRICES DECREASE AFTER YOU HAVE COMPLETED A PURCHASE, NOR WILL WE MATCH PRICES OF PREVIOUS SALES AFTER THAT

SALE HAS EXPIRED. THE PRICES LISTED IN THE CATALOG AT THE TIME YOU PLACE YOUR ORDER ARE THE PRICES YOU WILL BE CHARGED, AND YOUR COMPLETION OF THE ORDER CONSTITUTES A BINDING AGREEMENT TO PAY THOSE PRICES.

Courtney's Corner is under no obligation to make an exception to the Return Policy or any other policies outlined in these Terms & Conditions, and we will do so only at our sole discretion and on a case-by-case basis. Any decision on the part of one or more of our representatives consisting of an exception to these Terms & Conditions does not establish a guarantee that the same exception will be made in the future under a similar or dissimilar set of circumstances.

Courtney's Corner reserves the right to refuse any further refunds to any customer if we determine that the customer in question has established a frequent pattern of returning their purchases as such a pattern may constitute fraud.

Electronic Communications

If you provide us with an email address, you have consented to receive communications from us via email. All email communications sent to you by Courtney's Corner satisfy any legal requirement that such communications be in writing. We will not give your email address to third parties, and we will only email you regarding current orders unless you have consented to join our email list. If you believe you have received an email from Courtney's Corner in error, please contact us. If you have previously consented to join our email list and no longer wish to receive such emails, we will remove you from our email list at your request. Whether you are initiating contact with Courtney's Corner or responding to communications we have sent to you via email, Courtney's Corner will not tolerate the use of profanity and other foul language, derogatory or suggestive terms, or any other inappropriate language within the body of any communications we receive from you via email or live chat. Inclusion of any language of this sort will result in an immediate termination, with or without notice or explanation, of our relationship with you as our customer. All emails and transcripts of all live chat sessions between you and Courtney's Corner will be saved and are available to you upon request.

Comments and Suggestions

At Courtney's Corner, we appreciate your comments and suggestions; they are vital to the improvement of our catalog, website, customer service policies, and our business as a whole. If you have a comment or suggestion, please let us know by contacting us. Courtney's Corner makes no promise of compensation, monetary or otherwise, for comments and suggestions submitted by our customers.

IF YOU HAVE ANY QUESTIONS CONCERNING THESE TERMS AND CONDITIONS, PLEASE CONTACT US VIA ANY MEANS LISTED ON OUR WEBSITE AND AT THE BEGINNING OF THIS DOCUMENT. THIS CONCLUDES OUR TERMS AND CONDITIONS OF SALE AND WEBSITE USE.